



TERRACOM

Community Policy

TerraCom Limited

ACN : 143 533 537

Objective

To communicate to staff, the general public and all other interested parties, our commitment to the community.

Scope

This policy applies to all personnel and contractors where applicable who are engaged to work for TerraCom Limited (TC).

Policy

As responsible members of the community we understand that our business activities have many stakeholders. The total worth we create is not only in the products we provide to our valued customers or the productive employment opportunities for our personnel. It also includes the positive contributions we make to all members of the community who are engaged in, related to or affected by, our business activities.

TC seeks to invest in local communities. We see this as an investment in showing we have a social conscience and endeavor to create a benefit for all involved or affected by our business activities.

Our Community Program is developed to :

- Respond quickly and effectively to community concerns
- Identify key areas in which we can contribute to the social well being of the community
- Consciously act in a way that will recognize the affect of our operations on the community and proactively eliminate any harm before it occurs
- Instill a high level, cultural understanding in our employees and operational partners of the importance of their role in developing positive community relations

To help us achieve this commitment we :

- Recognise the potential our operations have in affecting the community both positively and negatively
- Consult with community groups to gauge the level of community feeling towards our operations
- Treat all community criticism with the highest regard and document the process so we can provide feedback to all respondents
- Encourage all our personnel and operational partners to be proactive in dealing with members of the public and to carry out their duties in a manner that is socially responsible

We understand that it only through consultation and acknowledgement of all stakeholders that we can realise the opportunity to identify the contributions we can make and intrinsically encompass the needs of those involved.